



Hi there

Welcome to the December 2008 edition of re@d-it! the monthly newsletter from do-it.org.uk.

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Please feel free to share this newsletter with other members of your team, especially those who are V-Base or Online Poster System users.

## Get involved in our research project and make a difference

YouthNet, in conjunction with v, the youth volunteering charity, has recently started work on a large research project investigating the volunteer's journey - from when he or she first thinks about volunteering, to the experience of using do-it.org.uk and vinspired.com (the youth volunteering portal) and subsequent volunteering adventures.

Through this project, we hope to gain a better understanding of how we can improve our websites, and the application and post-application processes that a volunteer encounters. This knowledge will be used to enhance the overall experience for partners and volunteers.

As part of this research we will be consulting with members of the public - both those who have used do-it.org.uk and vinspired.com and those who haven't - as well as our partners. If you are interested in taking part in this research either through attending focus groups or being part of online user group please [contact Dave](#) in the YouthNet partnerships team.

## Support site update

The do-it.org.uk product support website is due to go live in February 2009. The new site will provide online help and answers to all your V-Base and Online Poster System questions. Our existing telephone and email support service will continue, but the website will also allow you to log calls and solve problems outside our normal working hours.

To ensure the website is as comprehensive as possible, we need your help. If you have any suggestions for content or tips for using V-Base and the Online Poster System that you think others would find useful or suggestions please email them to [support@v-base.org](mailto:support@v-base.org)

## V-Base 2.5 contract

We have now issued all the updated V-Base 2.5 contracts to our Volunteer Centre partners. The deadline for sending the signed contracts back to us is December 19. If you haven't received your contract please get in touch and let us know.

## Partners & Volunteers Satisfaction Survey

### Partners Survey

We'll shortly be sending out a survey to all our V-Base, Online Poster System and syndication partners, with the aim of increasing our understanding of how you work and how we can improve our services. Please fill in the survey as soon as you receive it, as it is a key way that you can make your voices heard, and ensure that, as we go forward we can continue to meet your needs.

### Volunteer Satisfaction Survey

As we mentioned in the last edition of re@d-it!, we've been surveying all our registered volunteers to find out their motivations for volunteering, their experiences of applying for a volunteering opportunity via do-it.org.uk and whether or not they've gone on to volunteer. This survey will be closing in the New Year and we look forward to sharing the results with you in a future edition of re@d-it!

## V-Base Recruiter

From early 2009, the Online Poster System will be known as V-Base Recruiter. This name change will bring the name of our online product in line with our volunteering management software, V-Base, and clarify our communications to new users. More details will be provided to Online Poster System users prior to the change.

## Upcoming training events

### Online Poster System training: 30 January 2009

Information about [Online Poster System training](#) and dates of future sessions are now available on do-it.org.uk. If you would like to attend on January 30 or wish to register your interest for future sessions, please fill in and send us the [Online Poster training booking form](#).

### V-Base training: 23 January and 20 February 2009

Information about [V-Base training](#) and the dates of future sessions are also available on do-it.org.uk. If you are interested in attending the training sessions in January or February, please fill in and send us the [V-Base training booking form](#).

### Location

All training sessions take place in YouthNet's office: First floor, 50 Featherstone Street, London, EC1Y 8RT.

## Opening hours over Christmas

Ho ho ho! Well the festive season is truly upon us and in true Christmas spirit we will be on our holidays from December 25 to January 2, when we will be enjoying some mince pies and mulled wine. Merry Christmas to you all.

## Work with creative young people?

As we mentioned in the last edition of re@d-it!, YouthNet is pleased to be working with the newly launched IdeasTap.com, a website that aims to support and develop people with an interest in creative arts, pulling together opportunities for funding with advice, mentoring and a place to display work. For more information and a chance to take advantage of any early user benefits, you might want to let your young creatives know about [www.ideastap.com](http://www.ideastap.com)

## Welcome to seventeen new partners

This month, we welcome seventeen new organisations to the fold:

- Action Duchenne
- GUCH Patient's Association
- Life Choices Consortium
- Phoenix Radio
- Contact the Elderly
- Eritrean Muslim Community Association
- UnLtd
- The Prince's Trust
- Clowns in the Sky
- The Churches Conservation Trust
- New Bridge Foundation
- Get Connected
- Giving Hope
- Somerset Rural Youth Project
- Motor Neurone Disease Association
- Women's Rural Voluntary Service
- Central Eltham Youth Project

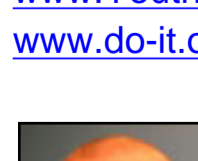
We look forward to working in partnership with these organisations and promoting their opportunities on [do-it.org.uk](http://do-it.org.uk).

Until next time,

The Partnerships Team

[www.YouthNet.org](http://www.YouthNet.org)

[www.do-it.org.uk](http://www.do-it.org.uk)



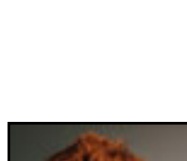
Simon Jenkinson



Felicity Jones



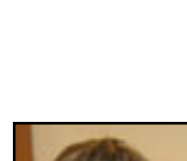
Giuseppina Colamarco



Dave Coles



Sophia Amejee



Fiona Jamieson



Jenni Parker

[Partners' Homepage](#)

Products & Services

- [V-Base](#)
- [Online Poster System](#)
- [Syndication](#)
- [How do-it works](#)
- [Posting opportunities](#)
- [Information and resources](#)

Comments

"The judges praised the way that [do-it.org.uk](http://do-it.org.uk) takes access to the Internet to another level and connects people who need help with people who want to help them."

Nominet Best Practice Challenge 2008